

YR Ed Moment
Overcoming obstacles to being Zone Net Control on Thursday nights

We've talked with many of you about volunteering to be Zone Net Control on Thursday nights. When that invitation goes out, there follows that long silence after switching to the Zone Channel!

Tonight, the Educational Moment is about removing obstacles to you being Zone Net Control.

Obstacle 1: *"I don't want to make mistakes"*.

True, but, we all make mistakes and we can learn from our mistakes. Trying something new is always a challenge and can be scary.

Remember, you have support

- Before the Thursday night check-in, your Zone Champion can send you the script of what to say.
- Be aware that the people listening are rooting for you
- Also, your willingness to be ZNC may encourage others to participate as ZNC and allow more of us to share in this experience.
- Ask another ZNC or your Zone Champion to be with you for support.

Obstacle 2: *Those other people do it better and have experience*

The people who sound experienced have had more practice. How to get more practice? Do it!

Some ways to pre-practice:

- Hand the script to a fellow Zone member or family member and go over it together.
- Listen to ZNC during the Thursday night Net and try and anticipate what they'll say.
- When the call comes to be Zone Net Control, say YES.

Everyone needs practice being Zone NET Control. The more of us are prepared to be ZNC ensures we are covered in case of an emergency.

An example of a Zone Net Control Script could be:

Good Evening Zone (*and then give your zone number*). This is (*give your first name and first initial of your last name*) your Zone Net Control for this evening. Then ask: At this time please call in giving your first name and the first initial of your last name.

(As each person calls in, acknowledge them by using their name and whether they came in *loud and clear* or *a bit scratchy*. If they call in and they are scratchy ask them to move a bit and please try again, and don't forget to say, *over!*)

At the end of call ins:

Ask for any announcements or questions?

After that: Thank your Zone for calling in tonight. Over and out.

You Can do this! The community is behind you.

The Zone NET control script along with this Ed Moment will be listed on the EVC website, under EMComm > Thursday night net > Learnings from Thursday Night Net.